

Livingstone RV Park Limited WiFi Policy

- * Livingstone RV provides only limited Wi-Fi service. Limited means the Wi-Fi only supports basic web browsing and email. It is not for streaming, movies, music, gaming, and file downloading.
- * Video streaming not allowed or supported. (Netflix, watching online videos or movies, internet voice applications, like Skype or Zoom for example are not supported). If you use the Wi-Fi for either your cell phone or PC and you are watching/receiving/transmitting video or audio, you are streaming.
- * Audio streaming not allowed or supported. (Example: voice chat programs of any kind (text chat is ok) or listening to online music over the internet or via a music app on your cell phone or PC).
- * Remote connections to other sites or devices not allowed or supported. (Example: Remote work from home through a remote connection).
- * Large file downloading not allowed or supported – such as movies, games, or software.
- * Peer-to-Peer software and file sharing clients not allowed or supported. (Example: bit-torrent clients which share video, movies, music, software, games, etc. This is illegal and is monitored by ISP)
- * Sending/receiving (uploading/downloading) large photos and pics not allowed or supported.
- * No Online Gaming not allowed or supported
- * Please do not have more than one device per site using the Wi-Fi at any one time. Be courteous to other users and do not leave cell phone connected to Wi-Fi if you already have a PC using Wi-Fi. (Cells do software updates to apps loaded on phone and use bandwidth)
- * Please run PC Windows & Cell phone updates at night during off peak hours (10 PM to 8 AM).

Expectations for Speed and Connectivity

RV Park Wi-Fi is Limited - Do not expect high speed performance from limited Wi-Fi connection.

RV park is only a max of 30 mbps (mbps= mega bits per second) which is limited bandwidth when servicing more the 2 or 3 people at a time if they are streaming. This is why we do not allow or support it. It is not meant to be high speed internet for the park and not to be used like high speed internet. Normally 30 mbps would be what a single household would get for 2 or 3 people depending on how they use it.

**If you want hi-speed internet so you can stream order it through Shaw or a third party, since you already have a Shaw coaxial cable on each site it can be used for hi-speed internet as well as the cable TV.

Sites furthest away from the office Wi-Fi antenna will have poor or no reception based on the back ground noise coming from the freeway. Background noise interferes with Wi-Fi signals as well as weather conditions such as moisture, fog, and rain. Nothing can be done for this. Also, other sites using their own Wi-Fi routers will also interfere with the Wi-Fi signal and cause disruptions.

If you are using a Wi-Fi router please contact your provider and ask for your Wi-Fi router to be configured to run in a low transmit mode so it does not interfere with our Wi-Fi signal. Also, you can hardwire your PC to your router and disable the Wi-Fi if not needed.